

# SWEETWATER CABLE TV'S HIGH SPEED INTERNET ACCESS

[www.sweetwaterhsa.com](http://www.sweetwaterhsa.com)

307-362-3773

307-875-2506

SERVICE	DESCRIPTION	FEE
CABLE INSTALLATION(IF REQ)	INSTALLATION OF 1 OUTLET	\$30.00 / \$45.00 (if new install)
INTERNET PRE-CERTIFY	INSTALLATION OF CABLE OUTLET TO COMPUTER (if req)	\$27.50 (no charge to activate existing outlet)
RESIDENTIAL BASIC	1072K/256K** Includes 5-email accounts and 10 MB of Personal Web Space.	\$29.95 w/CATV - \$39.95 no CATV
RESIDENTIAL STANDARD	5M / 768K ** Includes 5 -Email accounts and 10 Mb Personal Web Space.	\$39.95 w/CATV - 49.95 no CATV
RESIDENTIAL PLUS	10M / 2M** Includes 5 -Email accounts and 10 Mb Personal Web Space.	\$49.95 w/CATV- \$59.95 no CATV
BUSINESS-BASIC	1.5M/512K ** (INCL.5 EMAIL ACCOUNTS)	\$49.95/MONTH
BUSINESS-STANDARD	8M /1.5K** (INCLUDES 5 EMAIL ACCOUNTS)	\$99.95/MONTH
BUSINESS-PLUS	12M / 3M** (INCLUDES 5 EMAIL ACCOUNTS)	\$139.95/MONTH
RESIDENTIAL INSTALL	Installation of 1 Modem to 1 Computer: Includes Ethernet Card if Required (\$19.95 CHARGED FOR CARD IN SERVICE NOT KEPT FOR 3 MONTHS)	\$49.95
ACTIVATION FEE		\$9.95
BUSINESS INSTALL	INCLUDES HOOKING <u>1</u> MODEM TO <u>1</u> COMPUTER (NETWORKING IS CUSTOMER RESPONSIBILITY)	\$49.95
MODEM (Purchase)	DOCSIS 3.0	\$99.95 + TAX
ETHERNET CARD	PURCHASE	\$19.95+TAX
INTERNET TROUBLE CALL	BILLING RELATED TO COMPUTER CALLS NOT CAUSE BY SWTV	\$40.00/HOUR
		<b>SETUP</b>
WEB HOSTING-VALUE	20MB DISK SPACE, 1,000 MB DATA TRANSFER	\$50.00
WEB HOSTING- ENHANCED	100 MB DISK SPACE, 5,000 MB DATA TRANSFER	\$50.00
WEB HOSTING-PREMIUM	200MB DISK SPACE, 10,000 MB DATA TRANSFER	\$50.00
STATIC IP ADDRESS	BUSINESS ONLY	\$50 Setup / \$5.00 per month
DNS HOSTING		\$35.00
EMAIL ALIAS	ALLOWS OLD EMAIL ACCOUNTS TO TRANSFER TO NEW ADDRESS	\$3.00
ADDITIONAL EMAILS		\$1.50

\*\* Internet account speeds NOT Guaranteed. Internet Service Agreement Rules apply.

**Customer responsible for Anti-virus protection. We reserve right to temporarily disconnect infected accounts.**

Pre-certification is required to ensure that the cable which feeds the cable-modem meets specified criteria.

Once pre-certifications is completed, the customer can either do a self-install, or we can arrange a certified computer technician to do the install. The install consists of hooking up 1 cable-modem to 1 computer, and includes an ethernet adapter if required. ***All networking of computers is strictly the customers responsibility.***

Sweetwater Cable TV reserves the right to charge for on-site visits for non-cable related issues.